# XMEye
# IOS APP
# User Manual

APP scan code download

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# 1. Product Profile

## 1.1 Product overview

IOS version XMEye is a video surveillance software of mobile client which is developed for our monitoring devices. It supports IOS 8.1 or higher version.

The user manual will mainly introduce how to set and use our XMEye APP.

## 1.2 Main function of product

Main function：

- Support Chinese, English and Korean;
- Support watch the real time video via WIFI and GPRS;
- Support cloud login/local login/direct login;
- Support serial number, IP address and DDNS access;
- Support multiple channels switch(Up to 64 channels);
- Support remote video playback;
- Support configure, modify and delete the device；
- Support PTZ control;
- Support local snapshot and view it;
- Support local record and view it;
- Support audio function;
- Support real-time audio speaking;

- Support receive the alarm information;
- Support the configure of encode and record;

# 2. Software Installation

## 2.1 Get XMEye Software

Users can get our software in the following ways: 1. Search “XMEye” in App Store and then download it; 2. Get it from your device supplier.

If you want to download it from App Store, please input “XMEye” in the search interface, then click “download” to download it to your phone after you search it. Once installed, the software will show on your phone.

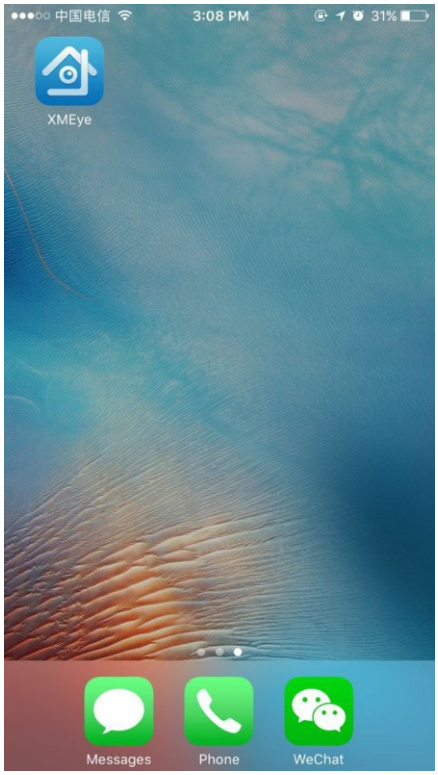



Figure 2.1a

# 3. Software operating instructions

## 3.1 Login interface

Once installed, click the XMEye icon to run the software. Start the software to enter the login interface, then you can click “Cloud Login”, “Local Login” and “Direct Login”, as shown in figure 3.1a.

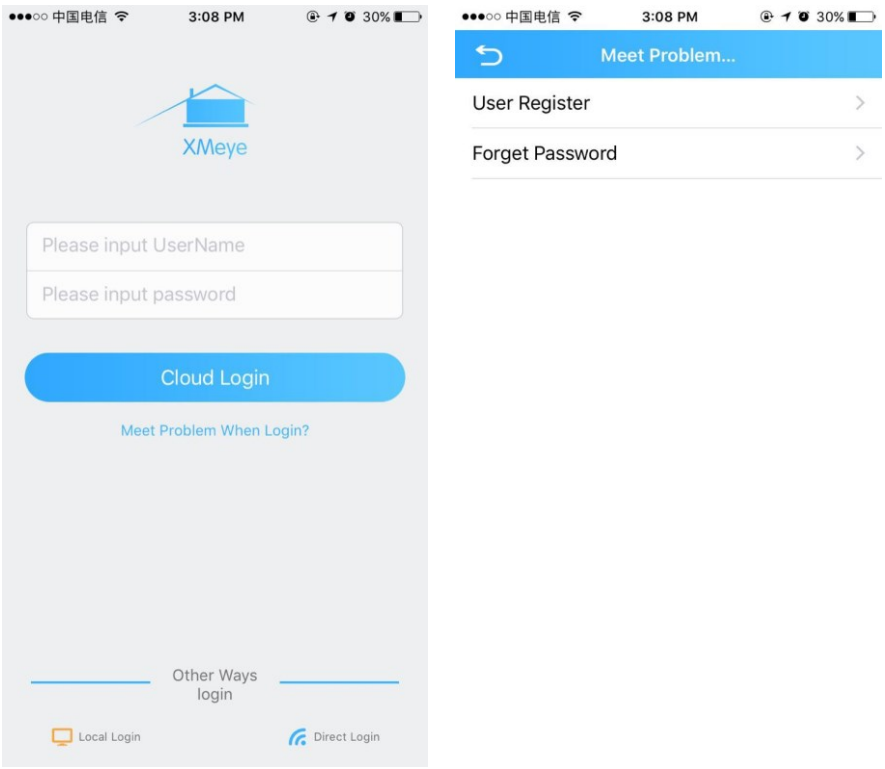



Figure 3.1a

- **Register:**

  Click “Meet Problem When Login” in the interface of the figure 3.1a to enter “Register” interface. Input user name, password, confirm password, Email and the code received in the Email, then click “Register” to finish user register. As shown in figure 3.1b.

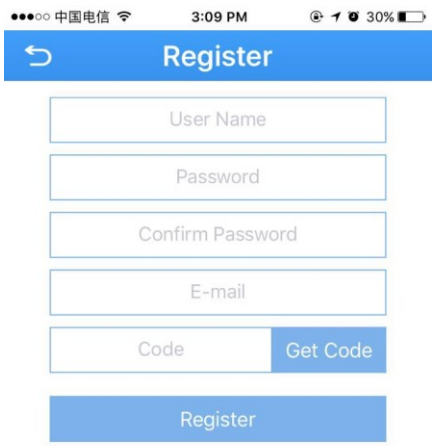



Figure 3.1b

- **Forget Password**

  Click “Meet Problem When Login” in the interface of the figure 3.1a to enter “Forget Password” interface. Input the Email, then click the “Get Code” button, input the code received in the Email and click “Check code”. You can input the new password if the code is right. As shown in figure 3.1b.

Figure 3.1c

- **Cloud Login**(Figure 3.1d)**:** The username and password is the one which user registered in our cloud server: http://xmeye.net/. And user also can click “User Register” button in this APP to register a new account. If the user has added and saved the devices in the server, the user can get the device list after cloud login. And user also can add device through the add device function of the APP, there are three adding ways: manually add, LAN search and quick configuration.

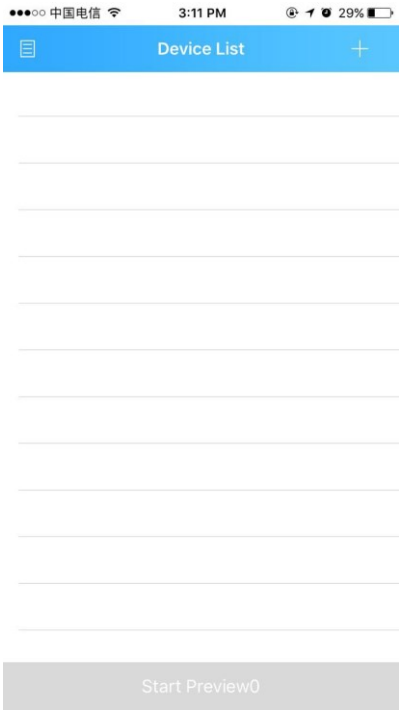



Figure 3.1d

**Manually Add：**

It shows as figure 3.1d after login, click the “+” button in the top right corner of “Device List” interface to enter the “Add Device” interface. It default shows the “Manually Add” tab, as shown in figure 3.1e.

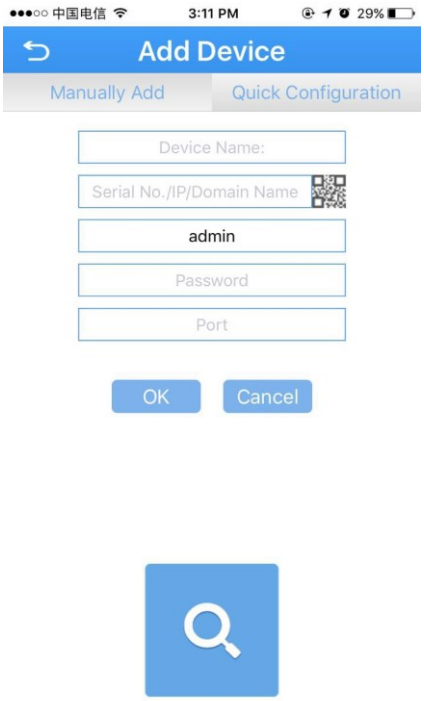



Figure 3.1e

- ✓ **Device Name:** User can customize the name of the device.
- ✓ **Serial No.:** User can input the serial number (User can get it from version-device serial no. in PC side or the label of the device, and also can click the QR code button in the right of the input box to get the serial number through QR code scan), IP (the IP address of the DVR/IPC) and DDNS.
- ✓ **Username:** The username of device, default is admin;
- ✓ **Password:** The password of device, match with the username of device, default is null;
- ✓ **Port:** It is same to the media port in the network settings of the device side (or the route mapped port), the default is 34567.

After fill in these settings, click “OK” button. Then it will back to the

"Device List" interface, you can see the device which you added in the device list.

- **LAN Search:**

Click the search icon at the bottom of the 【Manually Add】 page to search the devices in the same LAN, as shown in figure 3.1g.

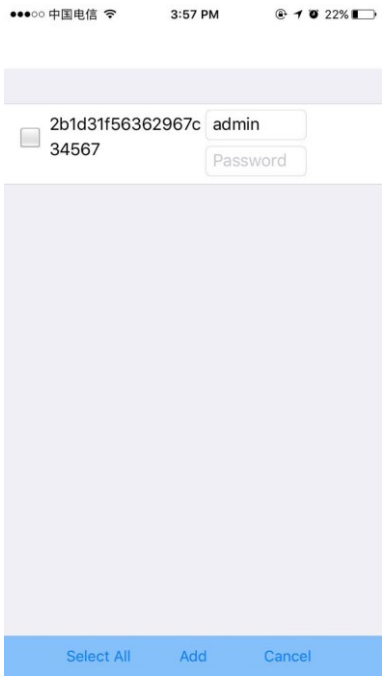



Figure 3.1g

- Quick Configuration:

Click the "Quick Configuration" tab in 【Add Device】 page to enter the wifi configuration interface. Input the wifi password, tick the "Done" button according to the tips (the tips area will show green), click "Complete all of the above actions" to scan, then it will show the green monitoring device equipment mark, click it to add device, as shown in figure 3.1h and 3.1i.

Figure 3.1h

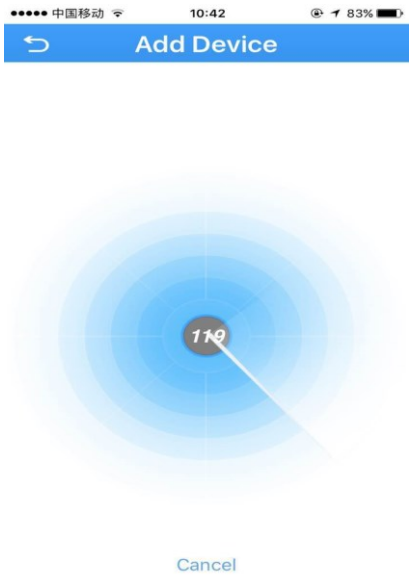



Figure 3.1i

After add, click to operate device: Delete, Copy serial code, Share to friend, Edit, cancel operation, follows 3.1f

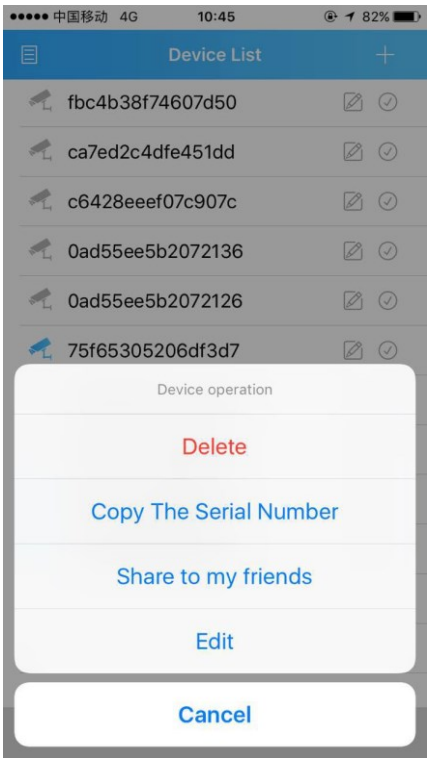



Figure 3.1f

- **Local login：** On user login interface (3.1a), no need to input user ID nor password, directly click [local login] button to get into device list. Refer to operation when user login device to add or delete device.

  **Ps: local login does not support cloud video function.**

  Mobile connect to Wifi of device, go to Client, then click directly connect to device, get into live video interface, press back button to device list interface, as 3.1i shows.

## 3.2 Live Video

Choose device on the device list interface and click Start to video at the bottom of page, get into Live Video interface as 3.2a, 3.2b shows:

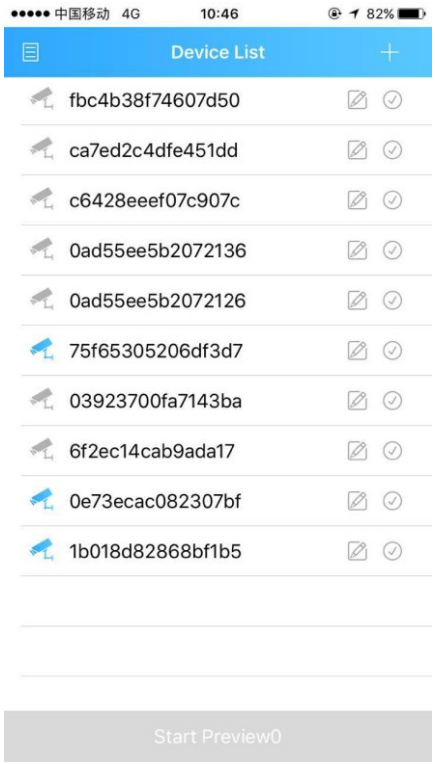



Figure 3.2a

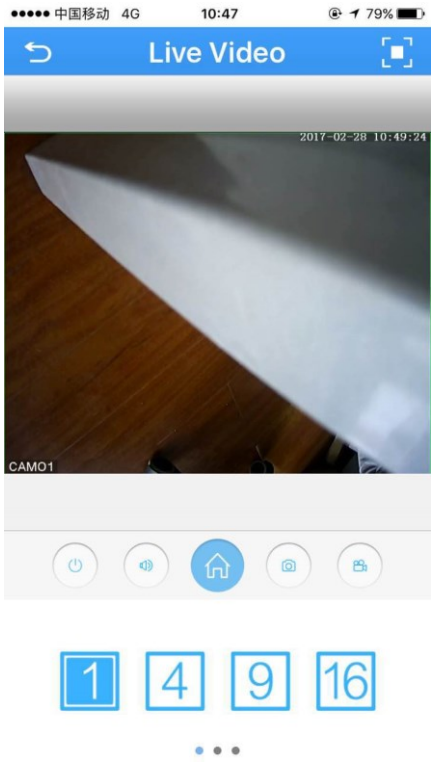
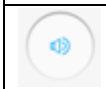
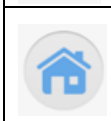



Figure 3.2b

Video monitor interface button introduction, follows:

| Sign | Function |
|---|---|
| | back to device list |
| | full screen button |
| | close channel |
|  | audio |
|  | menu |
| | snapshot |
| | record |
| | voice speaking |
| | HD/SD switch |
| | fresh |
| | remote playback |
| | windows/channel number switch |
| | PTZ control |
| 变倍 | zoom in/out |

| | |
|---|---|
| 变焦 | focus |
| 光圈 | Iris |

## 3.3 Remote Playback

Mobile client is able to visit device remotely, collect video from hardware storage, to achieve playback. Click time on the right above corner to start searching, as 3.3a shows:

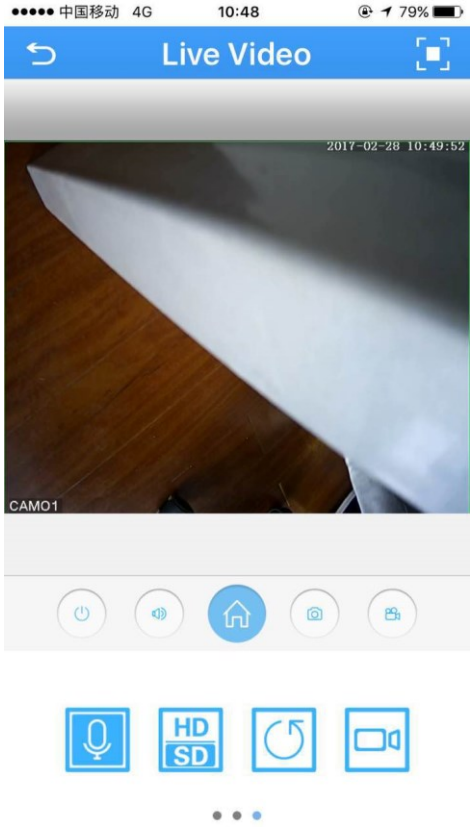



Figure 3.3a

To play/pause video, audio, snapshot or record.

**【Ps】Make sure there is video in order to search, if not, it will not work.**

## 3.4 Audio Speaking

To have audio speaking through selected device, click “ ”, it will show tip “

”, keep pressing on when you are speaking. The voice can be heard through Client from device to achieve communication between client and device.

## 3.5 Menu

Click , to get into the page 3.5a ，is able to encode config, video config, alarm config, image config, menmory config, Peripherals management, remote playback, change password, download, About:

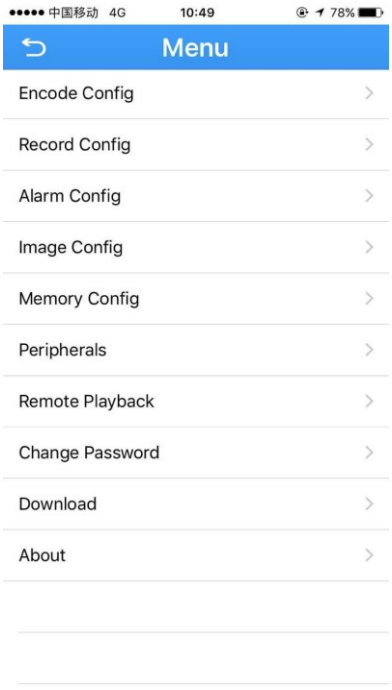



Figure 3.5a

1.Encode Config: select 【Encode Config】, pop up the window like 3.5b, is able to modify resolution, Frame Rate, Definition, Audio, Video parameter

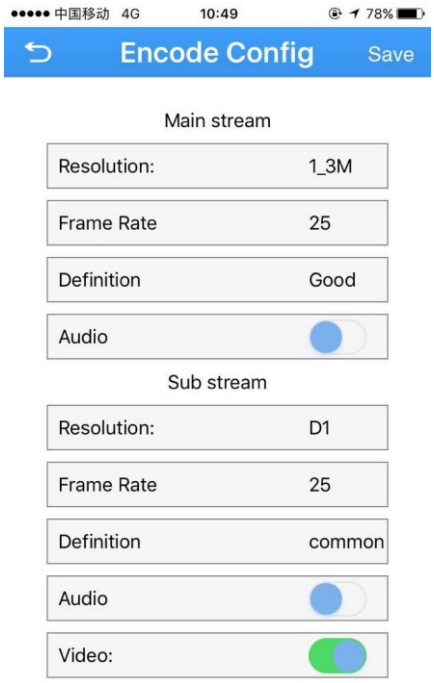



Figure 3.5b

2.Record Config: select【Record Config】, pop up window like 3.5c, is able to modify length of video, pre-record time and Stream set.

Figure 3.5c

3.Alarm config: select【alarm config】, pop up window like 3.5d, when launching alarm, mobile client end can receive the alarm message.

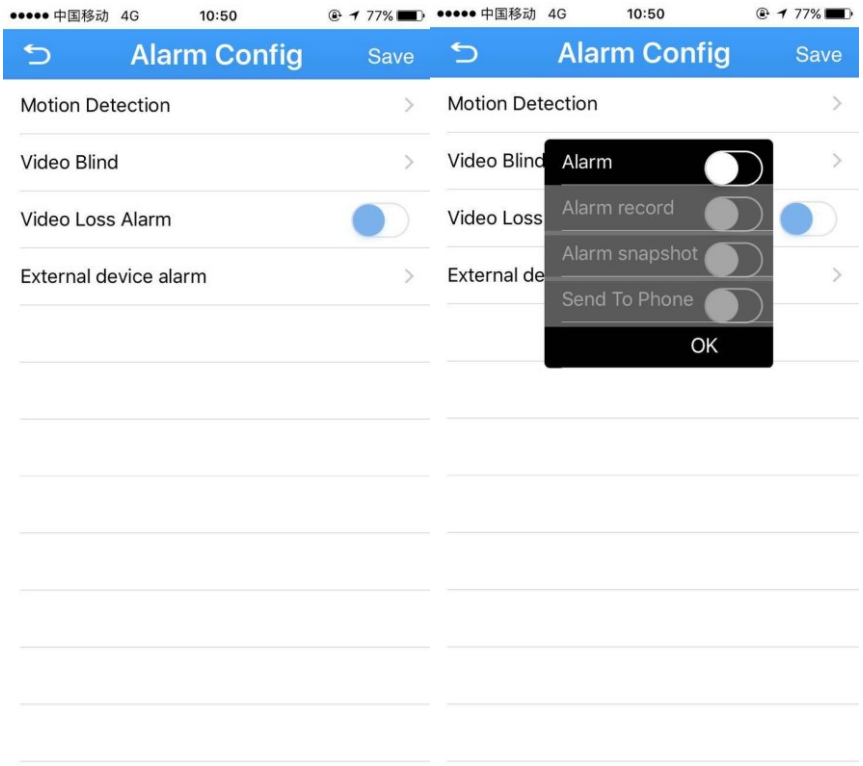



Figure 3.5d

4.Image config: select 【image config】, pop up window like 3.5e, turn on the mirror flip to achieve the effect of flip image.

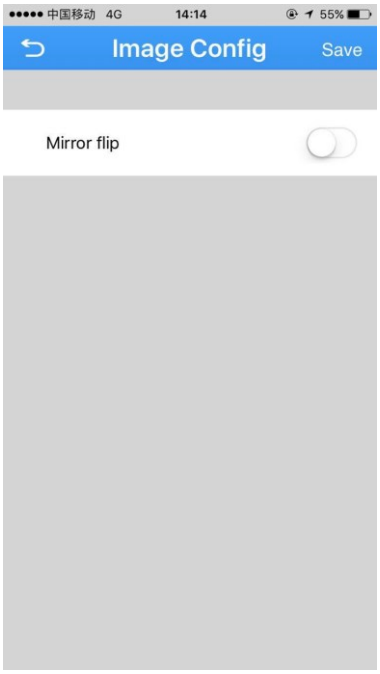



Figure 3.5e

5.Remote Playback: reference 3.3.

6.Storage config: Mentions total capacity and residual capacity, if open Cover, it will cover the earlier video if storage gets full, follows 3.5f.

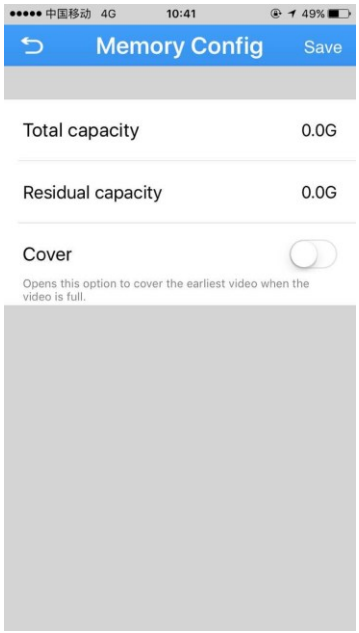



Figure 3.5f

7.Chang Password: select 【change password】, will get below page (Figure 3.5g),

here u can change the device password.

Figure 3.5g

8.Download

(1) [By file]: Select by file: click the button to start download, then this button will show the progress icon . As the Figure 3.5e show.

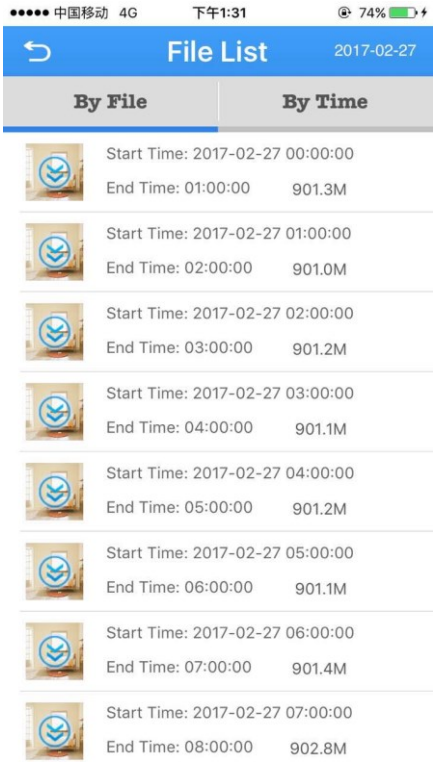



Figure 3.5e

(2) [By time]: select a period of time, click download, as the Figure 3.5f.

Figure 3.5f

9.About: select【about】, will get below page, as the Figure 3.5g, u can get the device QR code (click the QR code to enlarge) / serial number / Software version NO / Device Version NO / The last update time / Time synchronous (click it can time synchronization between device and mobile phone / Running Time / Network mode/Cloud Status etc in about page.

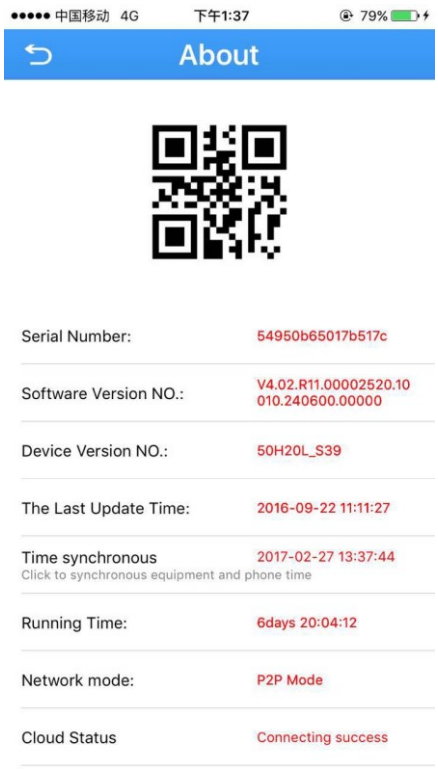



Figure 3.5g

## 3.6 Main Menu

Click the button in the live view page to enter the main menu interface.

(1) Cloud login: there are Device List / Local Record / Local Album / Alarm Push / Local settings avaliable in the main menu. See the Figure 3.6a.

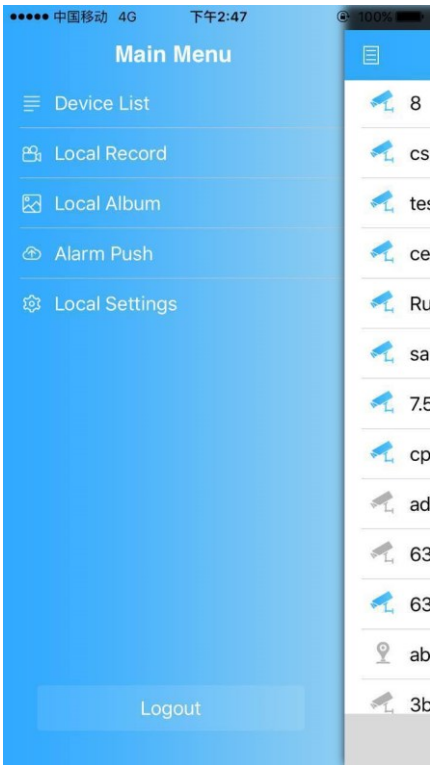



Figure 3.6a

(2) Local login: there are Device List / Local Record / Local Album / Local settings avaliable in the main menu. See the Figure 3.6b.

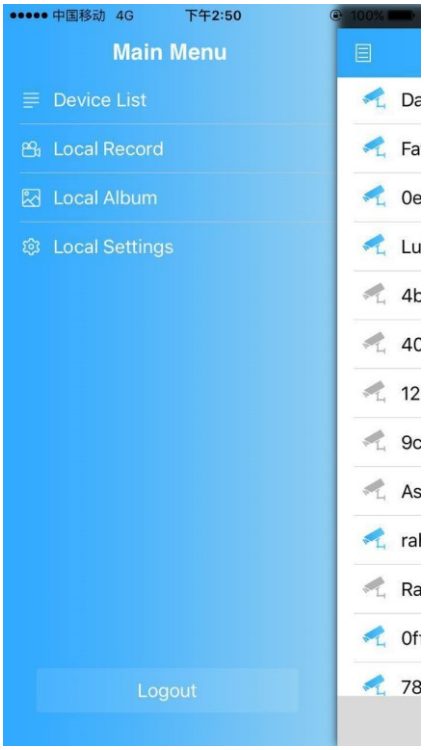



Figure 3.6b

(3) Direct Login: there are Device List / Local Record / Local Album / Local settings avaliable in the main menu. See the Figure 3.6c.

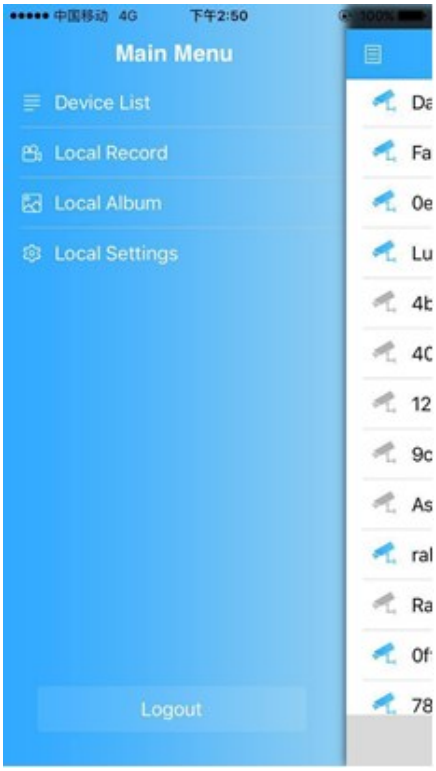



Figure 3.6c

- **Device list:** Display all added device.
- **Local Record:** Recording or download remote video by app, all these videos are stored in memory of android device. Touch the corresponding video to play.

**Play record:**

- Click icon to enter the main menu, then click local record, u will get below page , as the Figure 3.6d;
- Click the record to play the record.

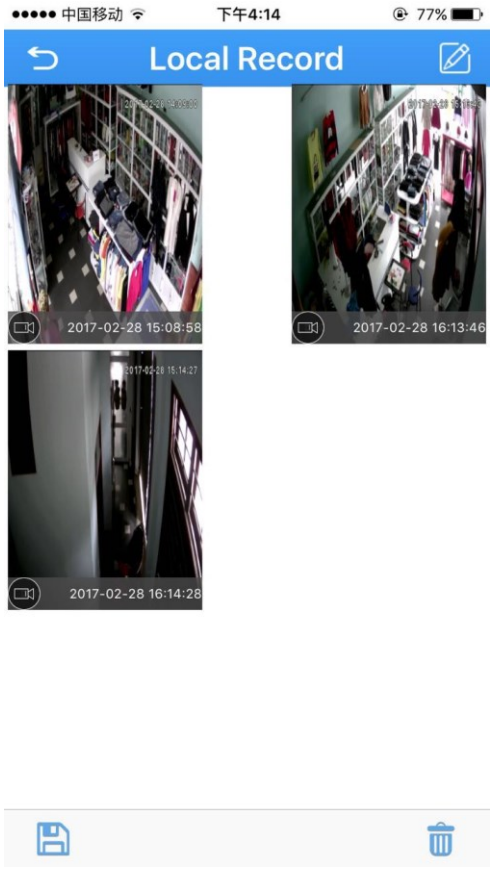



Figure 3.6d

- **Delete:**
  - Touch“ ” button on the top right, then click the video which u want to delete, as the Figure 3.6d, touch “ ” button to delete the selected video.
  - Touch “ ” button to save the record to the phone.
  - Touch “ ” button to exit.

**【Note】:**

**Make sure there are recorded in the local record, then u can search out the record, otherwise the local record will be empty.**

- **Local Album:** All snapshots captured by APP.
- **Alarm Push:** When APP alarm push function is on ,android device will

receive alarm push from the device , as the below Figure 3.6e.

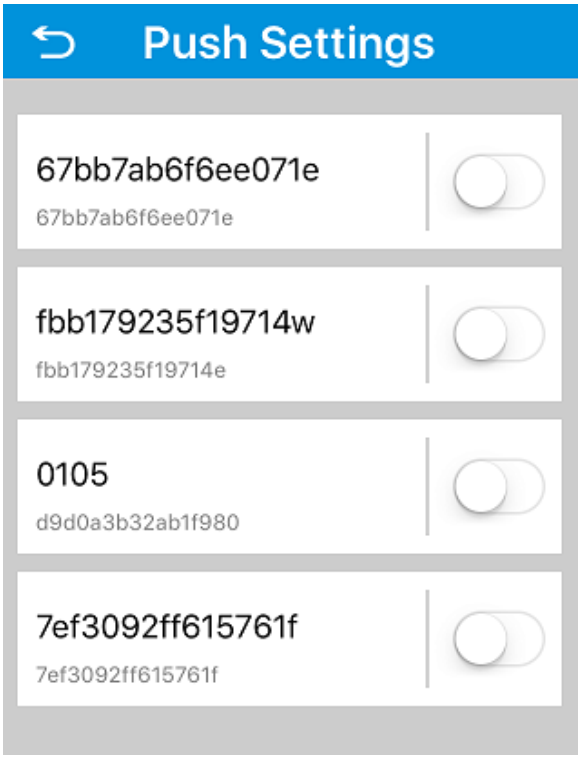



Figure 3.6e

**Note:**

**Local login and Direct login has no Alarm push function.**

- **Local settings:** see the Figure 3.6g.

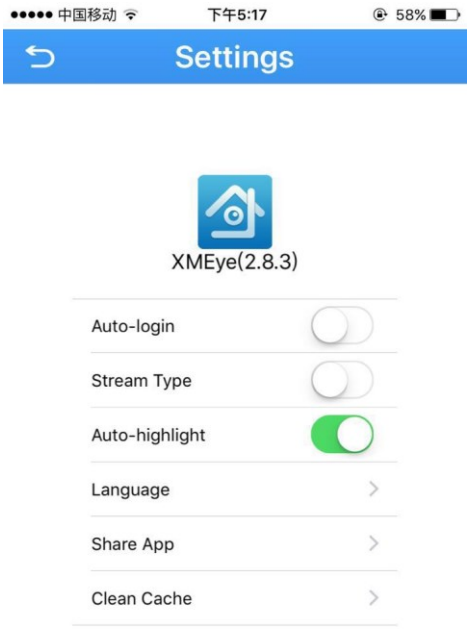



Figure 3.6g

[Auto-login]: Switch it on, app will login current account automatically, display

[Stream Type]: Switch it on, stream type change to high definition (main stream)

[Automatic highlight]: Switch it on, APP will adjust the backlight automatic when enter live preview mode

[Language]: Language switch

[Clean Cache]: Touch it to clean cache.

## 3.7 Language switching

After u switched the phone language, the Xmeye APP language will be changed simultaneous. For example, when your phone system language is English, the APP language will be English as well.